



STATE OF WASHINGTON

OFFICE OF THE GOVERNOR

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February 11, 2008

TO: Staff of the Division of Vocational Rehabilitation
FROM: Christine O. Gregoire, Governor
SUBJECT: Congratulations on a Job Well Done

On Monday, February 11, 2008, the DSHS Division of Vocational Rehabilitation (DVR) celebrates a significant milestone. Through hard work, commitment and leadership, DVR has eliminated its waiting list and will now be serving individuals as soon as they are determined eligible.

For the past seven years, DVR has had to restrict services due to limited staff and financial resources. This has been very challenging for customers and frustrating for staff and partners.

Vocational rehabilitation services help individuals with disabilities discover their strengths and make the best of their abilities. These services prepare individuals well to meet the workforce needs of both public and private sector employers.

Nearly half of the nation's vocational rehabilitation programs now have lengthy waiting lists and impose similar restrictions on services. Despite that, Washington DVR had a different vision for those it serves and you have worked very hard to turn that vision into reality.

On behalf of all the individuals with disabilities you serve and those who will now receive services in the coming months and years, I commend and thank you, the employees of DVR, for your commitment to customer service and for your outstanding achievements in this past year.

Well done!

